



RAINRIDER

MOBILITY SCOOTER

889XLSBNRR



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INTRODUCTION

Congratulations on your purchase of a Shoprider® scooter. This scooter incorporates the latest innovative designs patented and only available on a Shoprider® scooter.

This scooter can be used in both indoor and outdoor settings. Direct drive transaxles and electromagnetic brakes give a safe and efficient ride. This Shoprider® scooter is designed for persons with limited mobility.

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INTENDED USE

This product has limitations and should be used in accordance to these guidelines. Failure to follow these guidelines may result in damage to the product and injury to the user.

This scooter **MUST** be assembled and used by a competent person. It is the responsibility of the user to ensure the suitability of this product for its intended use.



IMPORTANT NOTE

If you are ever unsure about any aspect of the RAINRIDER Mobility Scooter please do not use and contact your supplier for support.

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FEATURES

- Fully enclosed cabin with double sided doors
- Windscreen wipers / with washer function
- Double pillow comfort high back seat with headrest
- 5 point locking tiller adjustment
- Loop handle with finger operated controls
- High / Low speed settings
- Sliding seat
- Electromagnetic brake
- Front + Rear suspension
- Twin Headlights (LED)
- Rear lights / Brake light
- Indicators / Hazard lights
- Large battery capacity
- Battery power indicator
- Rear wheel drive
- Sun visor
- Rear vision mirror
- Rear lockable box



Please contact your supplier or SHOPRIDER® Mobility if you require any further information on the RAINRIDER Mobility Scooter.

SPECIFICATIONS

Note: All dimensions shown are nominal

Overall: **1600mm (L) x 790mm (W) x 1620mm (H)**

Turning Circle: **1800mm**

Speed: **10kmph**

Maximum range: **Up to 40km**

Safe climb angle: **9°**

Maximum climb angle: **12°**

Motor: **2Hp motor**

Batteries: **2 x 75 amp minimum**

Charger: **8 amp**

Tyres (pneumatic): **Ø330 x 100mm (4.00 + 5) - Front + Rear**

Ground Clearance: **80mm (25mm - tipper wheel)**

Product Weight: **195kg** - with 75 amp batteries

Maximum User Weight: **160kg** - on flat ground

* Maximum range is based on an ambient temperature of 20°C, 75kg user, brand new fully charged battery and constant driving speed of 5km/h on flat level ground.

Please contact your supplier or SHOPRIDER Mobility if you require any further information on the RAINRIDER Mobility Scooter.

SAFETY ADVICE

- Do not carry passengers.
- This mobility Product is intended to assist you. For your own safety, please read the Owner's Manual before using the Scooter. If in any doubt, contact your supplier directly for advice.
- Do not exceed inclines over 12 degrees (15.8% grade).
- Speed must be reduced when turning.
- Do not get on or off the scooter unless the brake is on and the scooter is switched off.
- Do not switch off the scooter while the scooter is moving.
- Do not drive the scooter where you can not safely or legally walk.
- Do not attempt to drive over curbs greater than 6.5cm in height. Doing so could cause your scooter to turn over, causing personal injury or damage to the scooter. For curbs less than 6.5cm, always approach them at an angle of 90 degrees and at a low speed.
- Do not drink or use a mobile phone when driving your scooter.
- Do not exceed the suggested user weight limit to use the product. Doing so could cause personal injury and/or damage to the unit or surrounding property.
- Always keep your feet on the scooter when moving.
- Please make sure that you are physically capable to operate this unit. Consult your dealer/doctor for advice.
- Always slow down and proceed carefully when travelling over rough or uneven ground.
- For individuals with balance problems, practice getting on the scooter with the assistance of a qualified healthcare professional.
- Do not use an escalator to move a scooter between floors or serious injury could occur.
- Do not drive the scooter on an incline that has oil, water or ice film on it.
- Do not try to lift the scooter by its seat, tiller, rear chassis cover, or any removable parts. Any of these could cause injury to the user or damage to the scooter.
- Do not use parts or accessories that are not authorised by the original manufacturer of the scooter.
- Before sitting in or exiting the scooter, REMOVE the key from the ignition. This will insure the POWER is off and the scooter can not move under its own power. As a general precaution, always remove the key from the ignition while the scooter is not in use. This will prevent the use by untrained and unauthorised persons.

SAFETY ADVICE (Continued)

- Do not connect any foreign device to a scooter battery or charging port. This could cause failure of the device, the scooter and personal injury.
- Make sure the tiller is properly adjusted and in the locked position to suit the user to avoid damage and injury.
- It is not allowed to have any person sitting in the scooter when transported by a vehicle, otherwise any injury or damage might result.
- Do not lean against or pull forward on the tiller while mounting or dismounting the scooter. Otherwise, injury may occur.
- Do not operate the unit or turn the key on while charging.
- Whenever a center bolt of the wheel assembly has been loosened, please replace a specified new bolt from authorized dealers and secure with a torque of 240 ± 5 kg-cm together with Loctite 271 adhesive (or equivalent).
- Charge batteries daily after use.
- Charging plug has to be removed from the scooter after charging.
- Battery cables must be securely fastened onto battery terminals by the authorised dealers before using the unit and secured inside the scooter rear cover.
- Batteries must be tied down correctly and securely with the straps supplied.
- Always check the battery charge remaining before operating the unit to ensure you have sufficient charge for your journey.
- Always charge the batteries of the unit in a well ventilated area.
- If the unit went over or sank into deep water, please switch off power of the unit and consult with your authorised dealer for help right away.
- Always remove the key from the scooter when the unit is not in use or before charging, removing and installing the batteries. Otherwise, injury and/or damage to the unit or surrounding property may occur.
- Do not operate the unit in the way of exceeding to the product's specification listed in this owner's manual. Otherwise, injury and/or damage to the unit or surrounding property may occur. Doing so may also Void your warranty.
- Do not use the thumb/finger lever before the key switch is turned on, or the operation will be prohibited until the key is switched off then back on.
- Ensure the scooter is serviced every 12 months by an authorised Shoprider service provider to ensure it remains in safe working order. Failure to do so may cause catastrophic failure with possible injury and damage to surrounding property.

EMI WARNING

Shoprider® scooters may be susceptible to electromagnetic interference (EMI), which is a kind of interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radio, and cellular phones. The interference (from radio wave sources) can cause the scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the scooter's control system. The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.

NOTE! Some mobile phones and similar devices transmit signals while they are ON, even when not being used.

2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances and taxis. These usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

NOTE! Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause problems to the scooter.

Scooter Electromagnetic Interference (EMI)

Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the scooter's control system while using these devices. This can affect scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the scooter.

EMI WARNING (Continued)

WARNINGS

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as mobile phones, while the scooter is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the scooter OFF as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the scooter may make it more susceptible to EMI.

NOTE! There is no easy way to evaluate the overall immunity of the scooter.

5. Report all incidents of unintended movement or braking to your dealer, and note whether there are sources of EMI nearby.

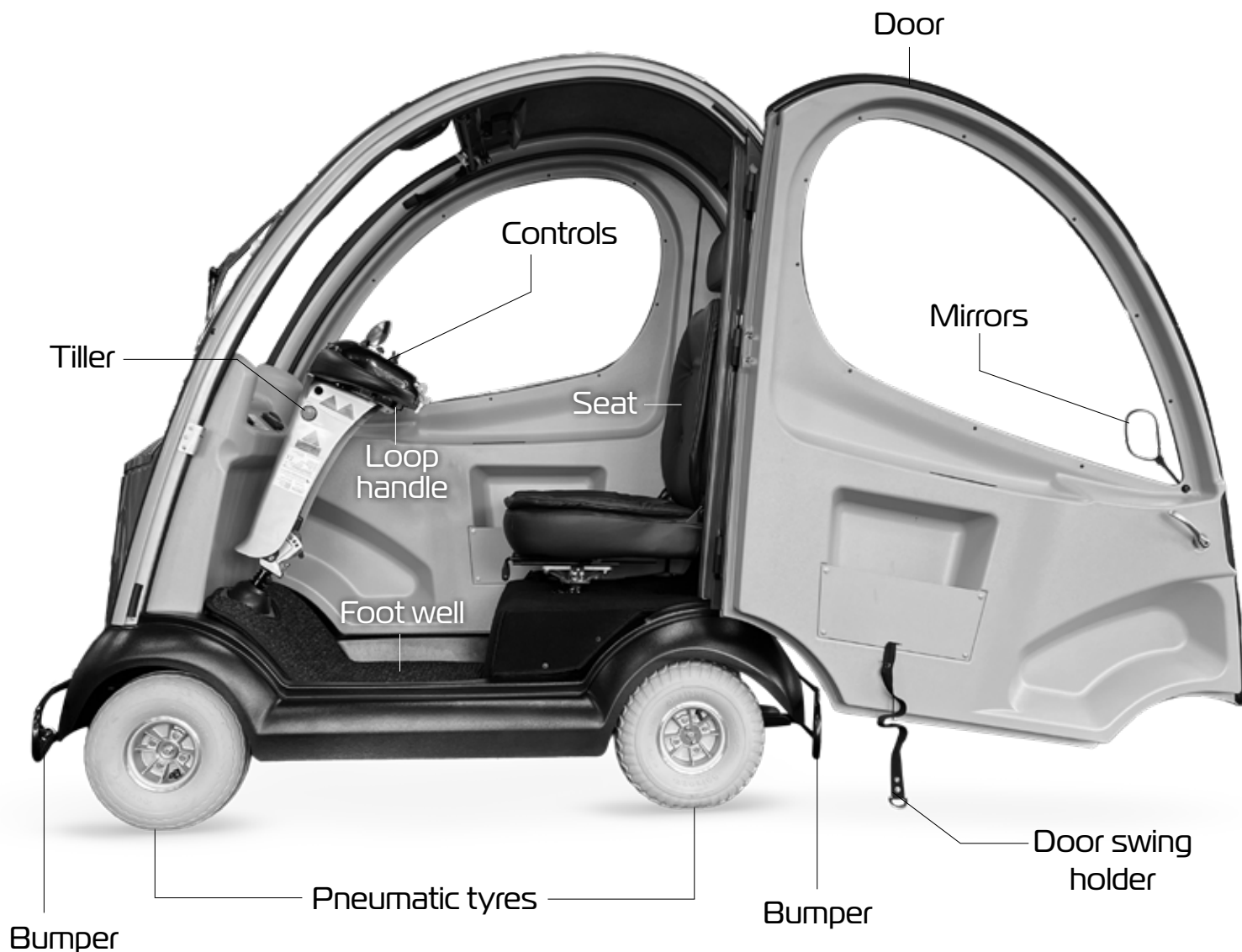
WARNING: The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.

IMPORTANT NOTE

If you are ever unsure about any aspect of the RAINRIDER Mobility Scooter please do not use and contact your supplier for support.

GLOSSARY OF SCOOTER

Please become familiar with the RAINRIDER Mobility Scooter and the terms used when describing certain parts of the product:



IMPORTANT NOTE

If you are ever unsure about any aspect of the RAINRIDER Mobility Scooter please do not use and contact your supplier for support.

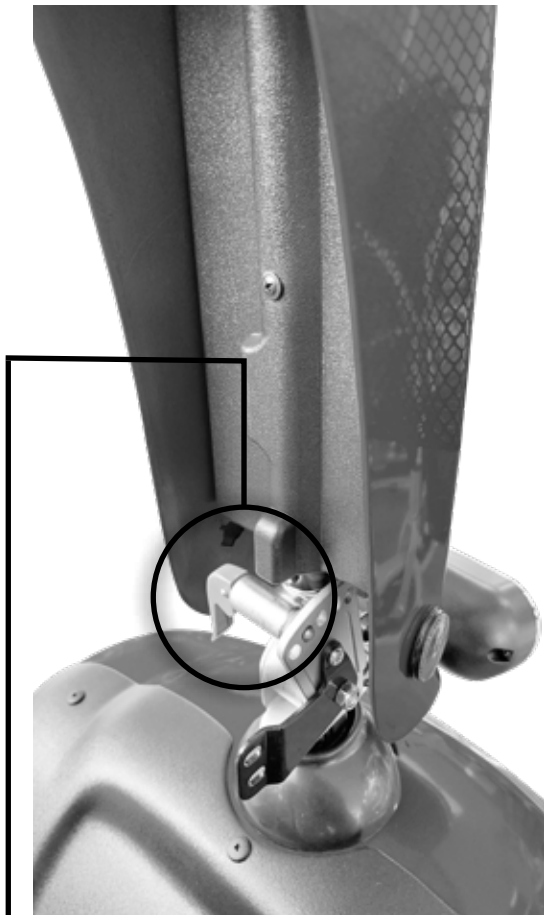
Where possible get the supplier to set up the scooter to suit the users requirements.

ADJUSTABLE TILLER

The tiller on the RAINRIDER Mobility Scooter can be adjusted in angle to suit the user.

SET UP GUIDELINE

To promote the correct sitting posture:
The tiller should be within easy reach
when the users back is leaning
on the backrest.



To adjust the tiller angle

- Pull the tiller lever down and at the same time adjust the tiller to the required angle.
- Release the tiller lever to lock the tiller in place.



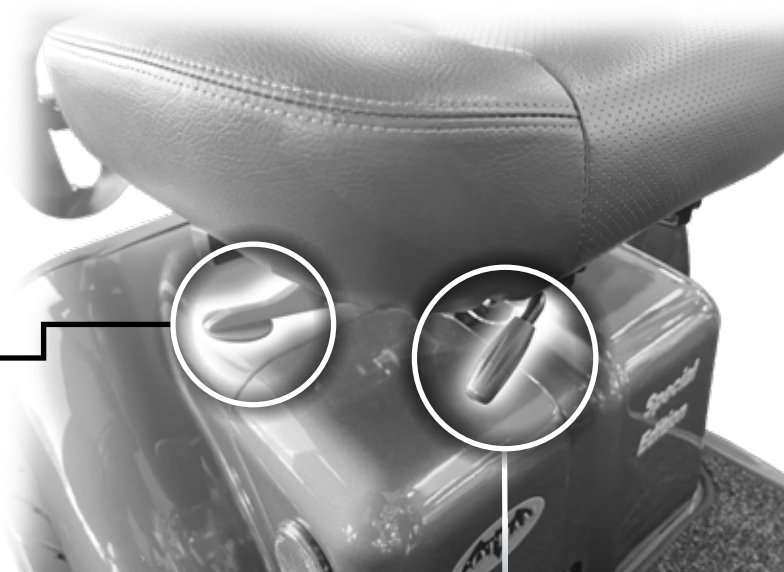
ADJUSTABLE SEAT

The seat on the RAINRIDER Mobility Scooter can be adjusted to suit the users requirements:

- Seat position in relation to the tiller
- Headrest height
- Backrest angle
- Seat height

To swivel the seat

- Pull lever up.
- Swivel seat to required angle.
- Release lever to lock in place.

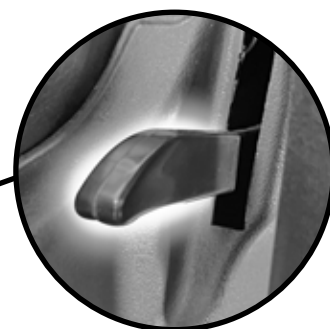


To adjust the seat height

- Pull the seat swivel lever up and at the same time pull the seat up and off the scooter.
- Remove the seat locking pin and seat tightening bolt.
- Slide the seat post to the required height.
- Refit seat locking pin and seat tightening bolt.
- Pull the seat swivel lever up and at the same time place seat onto the seat post.

To slide the seat

- Pull lever up.
- Slide seat to required position.
- Release lever to lock in place.



To adjust the backrest angle

- Pull lever up.
- Move backrest to required angle.
- Release lever to lock in place.

REAR STORAGE BOX + INTERIOR CONTROLS

The RAINRIDER Mobility Scooter comes with a lockable storage box for holding personal belongings.



To adjust the storage box

- Pull the lever found under the box
- Slide the box away from the scooter

The washer fluid is topped up at the front of the Rainrider.



A. WINDOW WASHERS

Press this button to turn the window wash on.

B. WIPERS

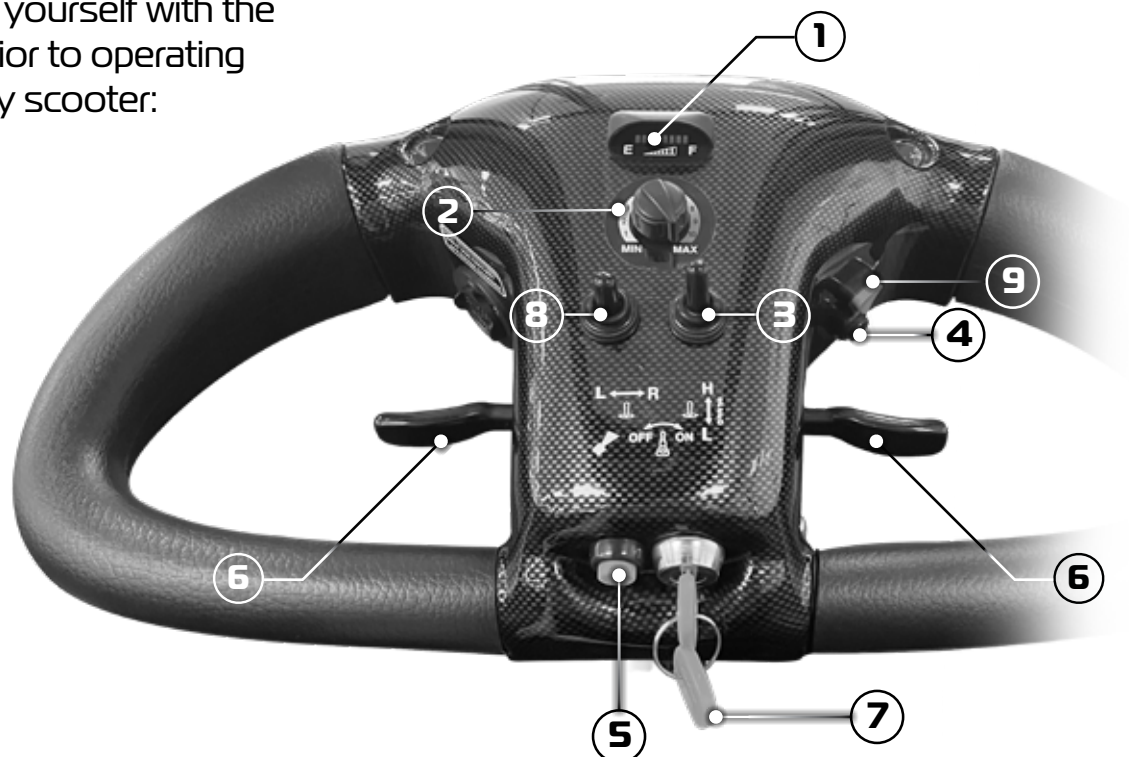
Press this button to turn on the window wipers.

C. USB PORT

Flip up the tab to reveal the usb port, this can be used to charge devices.

SCOOTER CONTROLS

Familiarise yourself with the controls prior to operating the mobility scooter:



1. LED BATTERY LEVEL INDICATOR

Always check the battery level prior to going on a journey.
(Refer to page 16 for information on battery charging)

2. VARIABLE SPEED CONTROL DIAL

Turn the dial to determine the speed of the scooter when the finger levers are engaged.

3. HIGH / LOW SPEED CONTROL

Toggle the switch between high and low speed control.

4. LIGHTS

Press button to turn lights on and off.

5. HORN

Press button to sound horn.

6. FINGER LEVERS

Right lever pulled toward user: FORWARD Left lever pulled toward user: BACKWARDS
How far the lever is pulled determines speed. Release the lever and the scooter will stop.

7. ON/OFF KEY SWITCH

Insert the key into the tiller.

8. INDICATOR SWITCH

Toggle switch left or right to activate indicator.

9. HAZARD LIGHTS

Press button to turn hazard lights on and off.

OPERATING THE SCOOTER

Getting Started

- Select a level area with plenty of space.
- Mount the scooter, either by lifting the arm and sliding on to the seat or rotate the seat outwards and then rotate the seat back to face the tiller.
- Adjust the tiller and seat to a comfortable driving position.

Starting Scooter Movement

- Turn the key to the ON position.
- Your speed setting should be on 1 or 2.
- Pull your right hand finger lever, the scooter will move forward slowly. The harder you pull the faster the scooter goes but will only reach the speed level that has been selected.
- Release the lever and the scooter will slowly come to a stop and the magnetic brake will be applied.

Steering

Steering the scooter is light and easy. Ensure when starting off you give a wide clearance when turning so that the rear wheels clear any obstacle that you are passing. When steering through limited spaces such as a doorway or when turning around, turn the tiller handles where you want to go and apply power gently. The scooter will turn very tightly, but will still move with complete stability as long as the speed is not too high.

Reversing

Before reversing ensure that the area behind is free from any hazards or obstructions. Adjust your speed setting to a low setting before you reverse. Pull the left finger lever, and steer wide of all corners and obstacles.

Dismounting

Before dismounting ensure that the key is turned to the off position. Remove the key when you are away from the scooter.

Please ensure that care is exercised when entering or leaving the scooter and that the tiller and foot rest is not used for support.

CAUTION: Do not turn off the key while the unit is in motion.

OPERATING THE SCOOTER (Continued)

Ramps

The stability of your scooter is governed by several factors such as the seating position, the angle of the slope and your height and weight. When approaching an incline, do so directly straight and not at an angle and whenever possible avoid making turns. When going down a ramp or slope keep the speed settings to slow. This will ensure there is a safe controlled descent. When the finger levers are released the scooter will slowly stop.

Safe Climbing Angle

Always follow the guidelines of the safe climbing angle shown:

12° (15.8%) 70kg

9° (10.5%) 90kg

6° (7.9%) 110kg

0° (0%) 160kg



Angles and weights shown here for this scooter indicate the safe working angles for the user and equipment. Any scooter used outside these parameters may be unsafe and or cause future problems with the electrical systems.

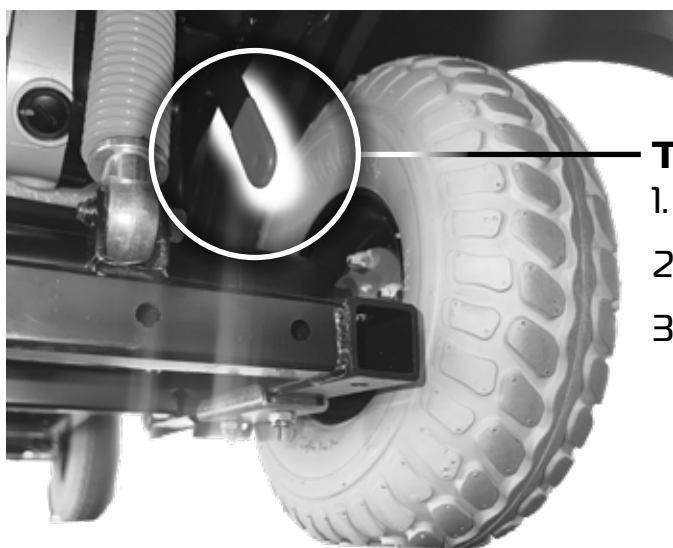
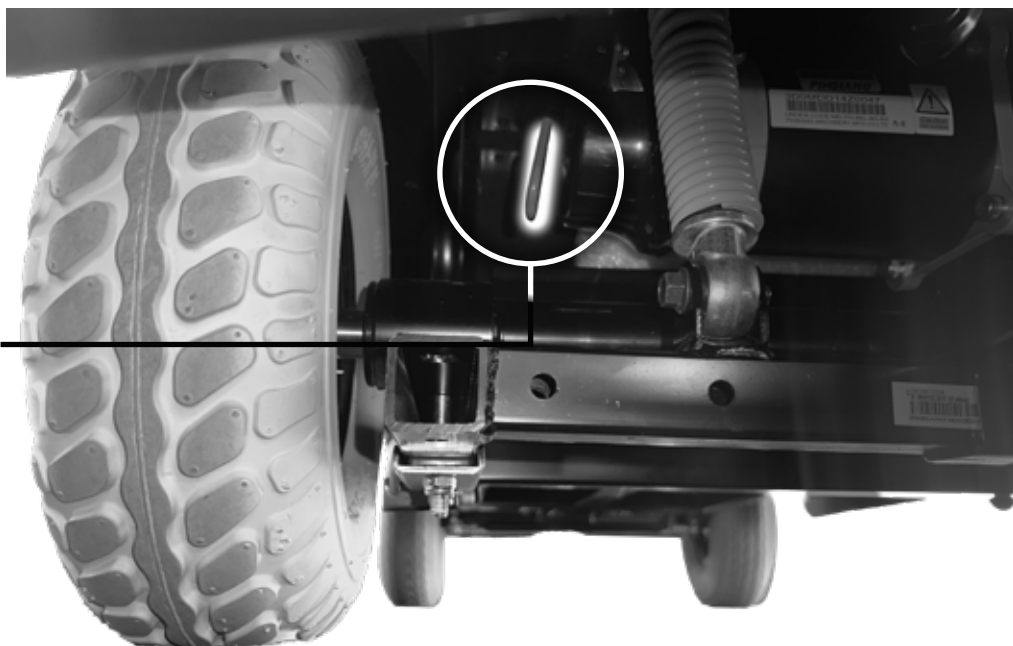
Grass and Gravel

Please follow the guidelines given previously and your scooter will perform admirably over many surfaces. Avoid long grass, loose gravel and sand.

FREEWHEEL OPERATION

When required the motor can be disengaged so the scooter can be pushed around without power (freewheel).

Freewheel
Release Lever



To freewheel the scooter:

1. Pull the lever up to disengage the motor.
2. Move the scooter to the required location.
3. As soon as you have finished freewheeling the scooter push lever down to re-engage the motor.

IMPORTANT NOTE

- NEVER disengage the motor on an incline.
- NEVER ride the scooter when the motor is disengaged as the braking system is also disengaged.

BATTERIES AND CHARGER

The RAINRIDER Mobility scooter is supplied with maintenance-free, sealed lead acid batteries. Battery performance can be affected by temperature, terrain, condition of the battery, type of battery charger, the weight of the user, wind speed, etc. The battery level indicator is only a guide and is most effective when the scooter is moving.

- When the scooter stops, the battery level indicator may indicate full.
- An active user can use up to 30% of battery capacity or more per day.
- Inactive users may only use 50% of battery capacity in a week.
- In both these instances, the battery should be put on charge overnight.

Battery Information

1. Do not mix different batteries & cables. Two batteries must be consistent when connected.
2. Fully recharge new batteries 14 - 18hrs prior to initial use.
3. It is recommended that the batteries be charged for 8 to 14 hours after daily use.
4. If used infrequently (once a week or less), charge once a week for 12-14 hours.
5. Do not charge batteries for more than 24 hours per cycle.
6. Batteries that drop below minimum voltage due to neglect may become unable to be recharged.
7. If not using for an extended period (MAX 3 months): Fully charge, then disconnect the battery harness. Store in a warm, dry environment. Never store where extreme temperatures are possible. Never charge a frozen battery.
(Cold/frozen batteries must be warmed for several days before charging.)

Battery Charger

The battery charger supplied is designed for your scooter, and may not suit other power mobility products. Use only the supplied charger. Other chargers may damage the batteries and void the warranty. Refer to the charger's user manual for full operational instructions.



Charging

To charge: connect the 3-pin male plug lead into the 3-pin female battery charging socket on the tiller. Plug the A/C cord into the wall and the other in to the charger (2-pin). Refer to LED indicator on the charger. Once charged, unplug the A/C cord from the wall, then unplug the 3-pin lead from the tiller.

First Time Use

Before using your scooter for the first time, fully charge the batteries 14 - 18HRS. Charging them completely for first-time use benefits battery efficiency. Failure to do so may cause damage.

WARNING: Use only the original Shoprider® charger.

This charger is for indoor use only.

DO NOT expose it to water.

DO NOT leave the charger plugged into the charger port if not charging.

INSPECTION / MAINTENANCE / SERVICING

INSPECTIONS

Visually and physically check over the RAINRIDER Mobility Scooter for signs of damage or wear prior and during use. Inspect the entire scooter and pay particular attention to the following areas:

Tyres / Seat / Backrest / Armrests / Tiller / Handgrips / Fixings

Check to ensure that all parts work and scooter can be controlled as required.

IMPORTANT NOTE

If you suspect damage or any fault DO NOT USE the scooter, and contact your supplier for service support.

MAINTENANCE

The RAINRIDER Mobility Scooter is designed to be maintenance free and most components are sealed.

Inspect and tighten any loose wheel bolts, seat and arm tightening bolts, and other nuts and bolts on a regular basis.

The driving axles and seat post should always have a very light coat of multipurpose lubricant or grease to assist with movement.

DO NOT USE TOO MUCH GREASE! Drips may stain carpets, furnishings etc.

It is recommended that the driving axles (inside the drive wheel assembly) be checked and cleaned occasionally for hair and debris build-up, which will hinder the performance of the scooter.

Check the battery on a regular basis. For extended battery life, it is highly recommended that the battery be fully charged after each use. If the battery is weak, severely discharged or old, a variety of problems may occur with the unit including charging problems, reduced speed, loss of range, and others.

Please contact your scooter supplier for battery replacement.

SERVICING

Ensure the RAINRIDER Mobility Scooter is serviced every 12 months by an authorised dealer / service technician to ensure it remains in safe working order. Failure to do so may cause catastrophic failure with possible injury and damage to surrounding property. Regular servicing will ensure trouble free operation.

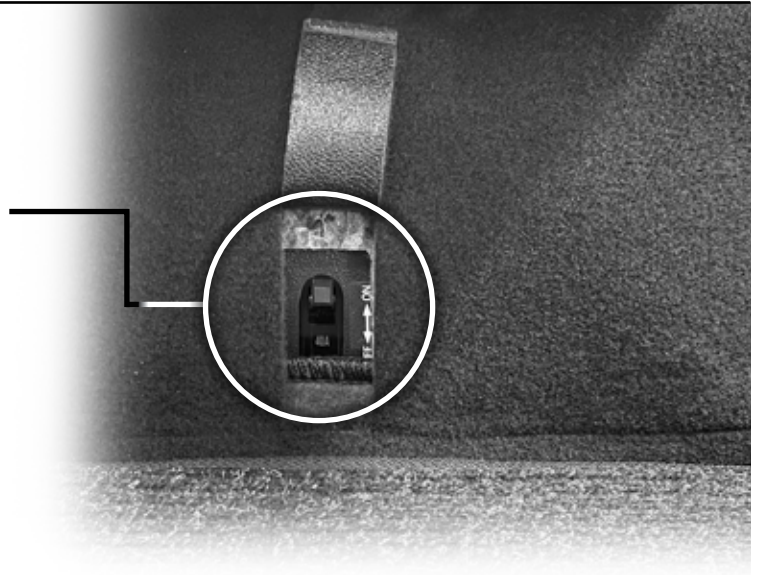
If you have any questions about the inspection, maintenance or servicing requirements of the RAINRIDER Mobility Scooter please contact your supplier or SHOPRIDER® Australia direct.

Please Note: Heavy uses of the scooter may require more frequent servicing.

TROUBLESHOOTING

If the RAINRIDER Mobility Scooter fails to operate please check the following aspects:

- Circuit breaker (located in the footwell)
Using your finger - press the circuit breaker back in if it has popped out.
- Unit is switched on.
- Battery have been fitted.
- Batteries level shows sufficient charge.
- All plugs and cable connections are firmly fitted.
- Motor has been engaged (not freewheeling).



If the motor has been disengaged and the scooter power has been switched on - the scooter will not operate until it is turned off and then turned on again.

If these troubleshooting tips do not fix the issue with the scooter please contact your supplier or SHOPRIDER® Australia direct for support.

Do not attempt to repair unless you are a certified technician and have been trained to service the RAINRIDER Mobility Scooter.

Unauthorised repairs and fitting of non genuine parts will void your warranty and may seriously compromise the users safety.

CLEANING

Your scooter should be cleaned as needed. As with all electrical equipment, it is important to take extreme care to avoid water damage to any sensitive components. Please follow these warnings when cleaning:

Only Use a soft cloth for cleaning.

Do Not use a hose or pressure washer on the scooter.

Avoid abrasive cleaning products, they may damage the finish.

Only Use mild detergents.

Always ensure the scooter is completely dry before use or charging.

WARRANTY

The SHOPRIDER® Australia **RAINRIDER Mobility Scooter** (889XLSBNRR) is covered by the following warranty from the date of purchase:

The Warranty Terms and Conditions noted below provide your SHOPRIDER® Mobility scooter with excellent coverage against possible defective parts or possible faulty workmanship. If at anytime you have a warranty issue YOU MUST contact the selling SHOPRIDER® dealer as they are required to undertake the diagnosis and labour content of the warranty. SHOPRIDER® will as noted below supply spare parts as required as part of this agreement.

Note: Warranty is not transferable.

STRUCTURAL FRAME: **10 YEARS**

(Main frame)

SHOPRIDER® warrants that the frame will be free from defects under normal use, for a period of ten (10) years from the date of purchase by the original customer.

DRIVE TRAIN ASSEMBLY: **18 MONTHS**

(Transaxle, Motor, Brake)

SHOPRIDER® warrants that the drive train assembly will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

OTHER PARTS: **12 MONTHS**

SHOPRIDER® warrants that the drive train assembly will be free from defects under normal use, for a period of twelve (12) months from the date of purchase by the original customer.

SHOPRIDER® will repair or replace, at our option free of charge any part found on examination by SHOPRIDER to be defective in material and or workmanship within the warranty period. All parts claimed under warranty must be returned to SHOPRIDER® in their present condition.

Only an authorised “Warranty Dealer” of SHOPRIDER® can undertake warranty work. Always contact your selling SHOPRIDER® dealer to arrange all work and assess if warranty applies.

WARRANTY (Continued)

Exclusions

- Normal wear items are not covered under warranty. These items include such items as brushes, tyres, tubes, brake pads, upholstery, seating and armrests.
- Damage caused by excessive, abusive, misuse, negligence, accident or water
- Improper maintenance, maintenance carried out by a non approved "Warranty Dealer".
- Improper operation and / or storage.
- Any commercial use what so ever.
- Where an authorised dealer has not lodged all required documentation at the appropriate time, the warranty is void.
- All warranties provided do not extend to purchasers of used or secondhand equipment.
- All transportation costs associated with the submission and return of the repair or replacement under warranty (as determined by SHOPRIDER®) are the responsibility of the original customer.

During the warranty period, if the company is satisfied there is a genuine fault, we will repair or replace the product at our earliest convenience.

In order for this guarantee to be valid, you must:

- Be the original purchaser
- Provide a copy of the original invoice.
- Comply with manufacturer care and maintenance instructions.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to major failure.

Do not modify the scooter in any way or fit any parts or accessories that are not specified as an option for the product. To do so will void your warranty and may seriously compromise your safety.

If you have any issues or questions about the RAINRIDER Mobility Scooter warranty please contact your supplier or SHOPRIDER® direct.

DISCLAIMER

This Scooter is not intended to be used by individuals with physical limitations that could prevent the user from operating the Scooter safely. Shoprider® Australia disclaims all responsibility for any personal injury or property damage, which may occur as a result of improper or unsafe use of its products.

The preceding guidance is intended to assist you in the safe operation of this Scooter. If you should have any questions about the correct operation of the Scooter, please contact your authorised Shoprider® Australia dealer.

Please complete the information below for future reference:

Shoprider® Australia Selling Dealer: _____

Scooter Model Number: _____

Scooter Serial Number: _____

Date of Purchase: _____

ATTENTION: This owner's manual is printed based on the latest specifications and product information available at the time of publication. SHOPRIDER® Australia reserves the right to make changes as they become necessary. Any changes to the SHOPRIDER® Australia range may cause slight variations between the illustrations and explanations in this manual and the scooter model that was purchased.

Where possible a newer version of this manual may be available on our website:
www.shoprider.com.au

If you have any issues or questions about the RAINRIDER Mobility Scooter please contact your supplier or SHOPRIDER® Australia direct:

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