

Owner's Manual

Shoprider



www.shoprider.com.au

Introduction



Congratulations on the purchase of your SHOPRIDER™ scooter.

SHOPRIDER™ owners are a distinguished, growing group of people who care about quality, performance and craftsmanship.

Because of the unique “Transaxle” engineering, SHOPRIDER™ is able to navigate a multitude of terrains, with comfort and stability other conventional scooters cannot provide.

With careful reading of this manual and not exceeding the parameters set down, you can ensure that your SHOPRIDER™ scooter will give you years of trouble free service and enjoyment.

SHOPRIDER™ scooters are a quality scooter made with an eye to style for the 21st century.

Contents

This manual covers the following models of Shoprider Scooters

- 778 Series
- 888 Series
- 889 Series

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EMI Warning

Electromagnetic interference (EMI) from sources such as radio and TV stations, amateur radio (HAM) transmitter, two-way radios, and cellular phones can affect powered scooters.

The following warnings listed below should reduce the chance of unintended brake release or powered scooter movement which could result in serious injury.

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens' band (CB) radios, or turn ON personal communications devices, such as cellular phones, while the powered scooter is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the powered scooter OFF as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the powered scooter, may make it more susceptible to EMI (NOTE: There is no easy way to evaluate the overall immunity of the powered scooter).

Report all incidents of unintended movement or brake to the powered scooter manufacturer, and note whether there is a source of EMI nearby.

ELECTROMAGNETIC INTERFERENCE (EMI) FROM RADIO WAVE SOURCES

Powered motorised scooters may be susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy (EMI) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones.

Interference (from radio wave sources) can cause the powered scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powered scooter's control system.

The intensity of the interfering EMI energy can be measured in volts per meter (V/M). Each powered scooter can resist up to a certain intensity. This is called "immunity level". The higher the immunity level, the greater the protection.

At this time, current technology is capable of achieving at least a 20 V/M immunity level, which would provide useful protection from the more common sources of radiated EMI.

There are a number of sources of relatively intense electromagnetic fields in everyday environment. Some of these sources are obvious and easy to avoid. Others are not apparent and exposure is unavoidable. However, we believe that

by following the warning listed below, your risk to EMI will be minimised. The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples are: citizen band cellular radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.

** NOTE: some cellular telephones and similar devices transmit signals while they are on, even when not in used.*

2. Medium-Range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle.

3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

**NOTE: Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, and cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are NOT likely to cause problems to your powered scooter.*

POWERED SCOOTER ELECTROMAGNETIC INTERFERENCE (EMI)
Because EMI energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EMI fields from hand-held radio sources (transceivers) are of special concern.

It is possible to unintentionally bring high levels of EMI energy very close to the powered scooter's control system while using these devices. This can affect powered scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the powered scooter.

Safety Rules

Please use your SHOPRIDER™ scooter often and let it expand your horizons.

The more mobility your SHOPRIDER™ brings the happier we will be! But as with all things, observing a few rules will ensure safe scootering. So please...



1. Do not ride the SHOPRIDER™ without reading this instruction manual.
2. Do not exceed any incline over a 8° (1 in 4) grade.
3. Do not carry passengers.
4. Do not mount or dismount SHOPRIDER™ unless brake is engaged.
5. Do not operate SHOPRIDER™ if the unit is in freewheel mode.
6. Do not mount or dismount SHOPRIDER™ unless key switch is OFF.
7. Do not back up SHOPRIDER™ unless the speed governing dial is set low.
9. Do not turn suddenly at full speed.
10. Do not ride SHOPRIDER™ where you cannot safely or legally walk.
11. Do not ride SHOPRIDER™ unless the seat is locked into riding position.
12. Do not ride SHOPRIDER™ over deep, soft terrain, (e.g. soft dirt, deep grass, loose gravel).
13. Do not drink alcohol and then ride.
14. Do not climb curbs that exceed your model's capacity.
15. Always stop fully before changing direction (forward or reverse).
16. Always approach curbs at low speed.
17. Always approach curbs at a 90° angle.
18. Always keep your feet on the platform when riding.
19. Always proceed carefully while riding, especially as you approach the downgrade of a ramp or hill.
20. Always proceed carefully while riding on uneven surfaces.
21. Always consult your physician if in doubt about your ability to operate a scooter.
22. When proceeding up any incline please move to the forward position or if you have a deluxe seat put the seat back in 90° position.
23. TRANSPORT
Do not sit on your SHOPRIDER™ while the scooter is in a vehicle. Always strap down the scooter; then transfer to vehicle seat, fasten safety belt. Please remember you're a motorised pedestrian and must observe all rules and regulations of other pedestrians wherever possible.

DISCLAIMER

SHOPRIDER™ IS NOT RESPONSIBLE FOR ANY DAMAGE OR INJURY INCURRED DUE TO IMPROPER OR UNSAFE USE OF THE SHOPRIDER™ SCOOTER.

MECHANICAL OR ELECTRICAL DEFECTS WILL BE DEALT WITH ON A CONTINGENCY LIABILITY BASIS. THE PART OR PARTS WILL BE REPLACED, BUT NO RESPONSIBILITY FOR ANY DAMAGE OR INJURY CAN BE IMPLIED TO SHOPRIDER™.



Control Features



There are three basic styles of controls panel on SHOPRIDER™ scooters (see figures 1&2&3).

1. Key switch:
Located on the right hand side of the control panel (figures 1&2&3). Vertically insert key; this is the OFF position.

Turn key to horizontal position or the ON position. The scooter is now fully operational.

All the controls features listed below are now functional.

2. Battery Indicator:
These will light up when the key is in the ON position.

Located below the speed adjustment dial (figures 1&2&3). On turning the key in the ON position you will notice that the gauge lit up indicating the amount of charge left in your batteries. As the batteries lose their charge, the lights will go from full to empty.

3. Speed Adjustment Dial:
The round dial on the upper portion of your control panels (figures 1&2&3). This allows you to select your desired top speed. The dial may be set from 0 to 10, your top speed. Simply turn the dial counter-clockwise to go slower, or clockwise to go faster.

4. Thumb Lever Control (Wig Wag):
Located under the hand grips (figures 1&2&3). The direction of travel is controlled with the wig wags.

“**F**” stands for forward,
“**R**” stands for reverse.

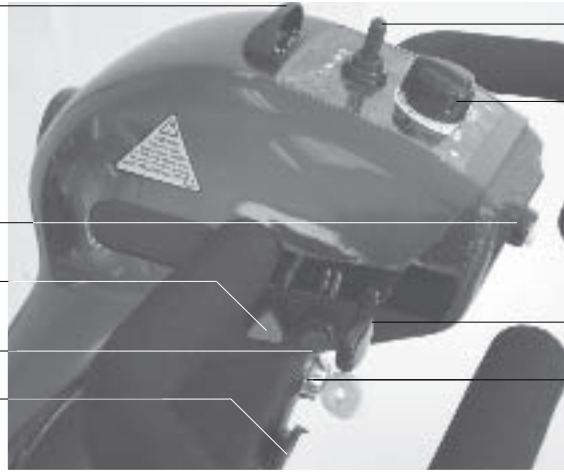
The amount of pressure applied will control the speed. When the wig wag is released, the SHOPRIDER™ will stop gently, as the brake engages.

5. Horn:
Yellow button located below the wig wag (figure 2).
Yellow button located above the wig wag (figure 1&3).

6. Headlight Button: (figures 1&2&3)
Blue button located below the wig wags. Press to turn headlight ON, press again to shut OFF.

6. Head Light Button

figure 1



8. Turn Signals

3. Speed Adjustment Dial

5. Horn Button

9. Hazard Light Button

4. Wig-Wag Lever Control

6. Headlight Button

1. Key switch

7. Charging Socket

1. Key switch

3. Speed Adjustment Dial

2. Battery Indicator

4. Thumb Lever Control
(wig wag)

5. Horn Button

6. Headlight Button

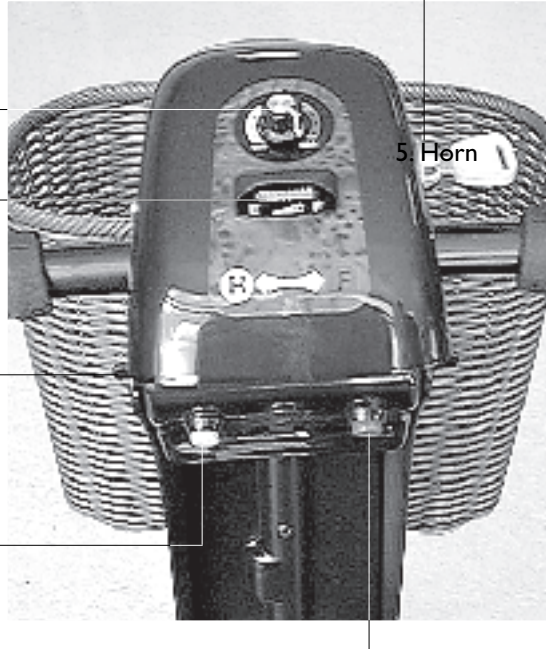


figure 2

Charging Socket (see pg 17)

4. Turn signals (see pg 9)

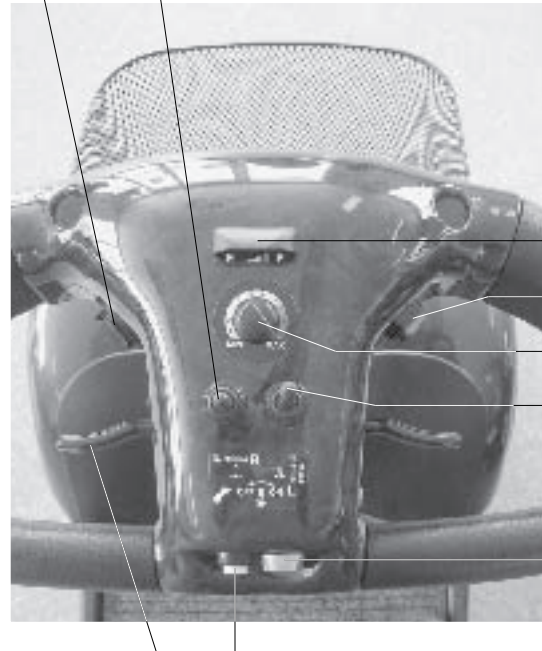


figure 3

2. Battery Indicator

2. Battery Indicator

3. Speed Adjustment Dial

Hi-Lo Switch

1. Key switch

5. Horn Button

4. Wig-Wag Lever Control

Seat Controls



The seats on Shoprider scooters vary from model to model. However, most seats have the same basic functions. Please refer to the information provided.

1. Adjustable Seat Slide: (figure 3)

Located on the right front of the seat. This lever allows you to adjust your seat forward and back (this option is not standard on all scooters).

Simply pull up on the lever and move in the desired direction. As soon as you release the lever, the seat will lock in the new position you have selected.

2. Adjustable Armrest Width: (figure 4)

On each side underneath the seat you will find a knob. By simply loosening this knob you are now able to adjust the armrests to whatever width you desire or remove them completely. Some models are fitted with allen head bolts. Tools may be necessary to adjust.

3. Flip up Armrests: (figure 4)

By simply pulling up on the end of either armrest it will flip up for easy transfer in and out of your SHOPRIDER™.

When the armrest is flipped up you will notice there is a bolt that can be adjusted up or down to change the angle of the armrest.

**Some models have a screw under the armrest and by turning the screw the angle of the armrest can be adjusted.*

4. Armrest Height Adjust: (figure 5)

Located in the armrest supports, there is a threaded knob that can be unscrewed and repositioned into four different height positions

5. Seat Lock Lever: (figure 3)

This allows the seat to be turned in 90° increments automatically locking into position. To rotate the seat simply pull up on the lever which will release the seat and turn the seat to the desired quadrant. This seat lock lever can be made for left or right hand operation.

6. Seat Tighten Knob: (figure 3)

This knob is to provide extra stability in the seat post.

NOTE: This is not for seat height adjustment.



1. slide lever

6. swivel lock lever

7. seat tighten knob

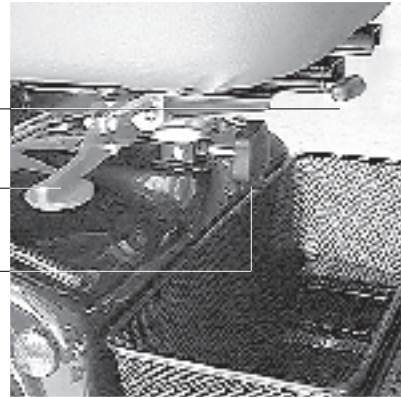


figure 3



figure 4



figure 5



Seat adjustment lever

Lights

NOTE - WHEN KEY IS TURNED OFF THE HEADLIGHT WILL ALSO TURN OFF, EVEN IF THE HEADLIGHT IS IN THE ON POSITION.

LIGHTING FEATURES

The lighting systems on all the SHOPRIDER™ scooters are 24 volt D.C. This means that you do not have to worry about unequal voltage draws on your batteries.

If you would like either the front headlight or deluxe lighting package on your SHOPRIDER™ scooter (and it was not provided as a standard feature), please see your dealer for this option.

Front Headlight Feature: (figure 6)
This is located on the front of your SHOPRIDER™ scooter, and is standard on most scooters.

The light is operated with a blue ON/OFF switch located on your tiller.
Note: When the key is turned in the OFF position, the light will NOT operate.

DELUXE LIGHTING FEATURES:

Standard on our deluxe scooters, it consists of front headlights, tail lights and turn signal/flashers. These lights operate in the following manner:

Blue round button:
Turns on headlight and tail lights. Located on tiller below wig wag lever. (ref figure 2)

Red triangle button:
Turns the 4-way flasher. Located beside the headlight button. (ref figure 2)

Toggle switch:
Operates turn signals.
Push left for left turn signal, push right for right turn signals. (ref figure 2)
Please note: The turn signals will not operate when the 4-way flashers are on.

figure 6a



figure 6



Rear Adjustments

1. Free Wheeling Device (figure 7)

This is located on either the left or the right hand of the the scooter depending on the year and model number.

To free wheel the scooter, push down or up (depending on model) on the lever, whilst pushing the shoprider.

To engage the brake again, simply let go of the lever.

**DO NOT SIT ON THE SCOOTER
WHILE IN FREE WHEEL MODE**

2. Anti-tip wheels (figure 8)

These wheels are located on the rear chassis frame of the scooter. Please note: not all scooters require anti-tip wheels

On some models the anti-tip wheels are removable by pulling the pin.

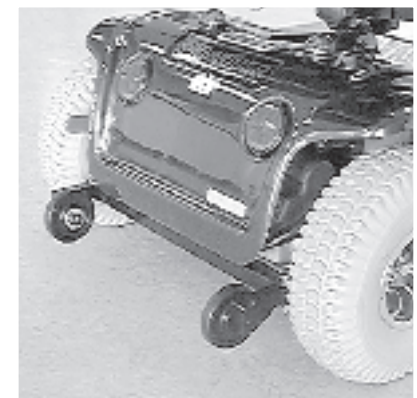
On the older Shoprider™ the anti-tip wheels are not removable.

figure 7



free wheeling

figure 8



Operating the Shoprider

MOUNTING

For your first sessions be sure you and the SHOPRIDER™ are on a level surface. Put the key in its slot, but leave it turned OFF.

At this point you may want to either swivel & lock the seat towards you or raise the armrests, to facilitate transferring to the seat of your SHOPRIDER™. Instructions for these adjustments are covered under “Seat Controls”.

Be sure the seat is steady before you sit down. If you have a cane or crutch, place it in the optional cane/crutch holder. Seat yourself and swing the seat to face the handlebars.

Make sure you are straight, and the seat is locked in place.

Next, turn the “Speed Adjustment Dial” to slow, and turn key to the ON position. Press the right “Thumb Lever Control” to start you in a forward motion.

To STOP, simply let go, and your brakes will apply automatically.

DISMOUNTING

ALWAYS TURN THE KEY TO THE OFF POSITION BEFORE DISMOUNTING. Use your armrests if you require steady-riding rather than the front tiller when mounting or dismounting your SHOPRIDER™.

PARKING IN PUBLIC

If you need to park and leave your SHOPRIDER™, simply remove your key. This will keep the brake on. This will also make your scooter difficult to move. It is best to leave it in sight of someone like a store clerk who can watch it for you.

Another precaution is to note your serial number and date of purchase, in the warranty section of this manual.

To locate your scooter’s serial number: it is located along with the model number, on a stamped plate. The plate is attached to the axle, between the two wheels.
On 4 wheel models: this plate is between the FRONT wheels
On 3 wheel models: this plate is between the BACK wheels.

STEERING

Is easy and logical. Just be sure to remember to give wide clearance when turning so that the rear wheels clear any obstacle. Short cutting a sidewalk corner can mean the back wheel will go off the sidewalk causing problems if the corner is very rough.

Again, avoid this at all times by steering an exaggerated wide arc around the obstacle.

If you must steer in a tight spot, such as entering a doorway or when turning around, stop, turn the handlebars to where you want to go, then apply power gently.

This will make the SHOPRIDER™ turn very sharp. It will still go gently, and with complete stability.

BASIC DRIVING

Make sure you are properly seated on the SHOPRIDER™, and that the “Speed Control Dial” is turned to slow. Push the “Thumb Lever Control”, as described earlier. You will very gently accelerate. Release the lever, and you will gently stop. Practice these two basic functions until you are used to them.

BACKING UP requires attention. Turn your “Speed Control Dial” to slow before you back up. Push the left “Thumb Lever Control”. Remember, when you back up you have to steer in the opposite direction to the way you want to go.

Remember: If it is a tight turn, turn your steering column before applying power. Steer wide of all corners and obstacles. If you’re not moving and you are going through a door, your rear wheel is probably caught. Reverse and try again. Take your time.

COMMON OBSTACLES

Chances are good that when you start really using your SHOPRIDER™ you will meet some obstacles that will require some practice to drive through smoothly.

DOORS

Approach an unfamiliar door slowly, sizing it up. Does it have a knob or push bar? Does it open towards you or away? Think in terms of using the power of the SHOPRIDER™ to do the work for you!

Hold the doorknob or bar in one hand and apply the power with the other hand. If it is a self closing door, you can go through allowing the door to close behind you, if you go quickly enough. If not, just stop when you are clear of the door and push it closed.

If the door opens toward you, hold the knob or bar with one hand and gently press on your left thumb lever, and allow the gentle reverse power to do the work. When the door is open wide enough, push the forward lever and go ahead quickly, leaving your hand on the door to keep it free of the scooter and letting go as you pass the doorjam. It is an easy technique.

RAMPS

With recent changes in building codes, more buildings require ramps for wheelchair & scooter access. Some have a switchback in the middle, and good cornering is required.

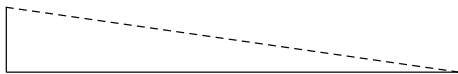
Just take wide swings with your front wheels around any tight corners, so the back tyres do not hit any obstacle.

GRAVEL, GRASS & GRADE

Packed gravel such as on driveways or roads will present no problem. Loose, deep gravel should be avoided, as well as loosely packed sand. With the power of your SHOPRIDER™ scooter, you are able to climb steep hills, but the maximum safe grade limit is 8 degrees or an incline of approximately 4 to 1 (see below).

The reason for this is to ensure proper stability.

REMEMBER, READ AND FOLLOW THE SAFETY RULES AT THE FRONT OF THIS MANUAL.



Maximum Climbing Angle: 8°

Care & Maintenance

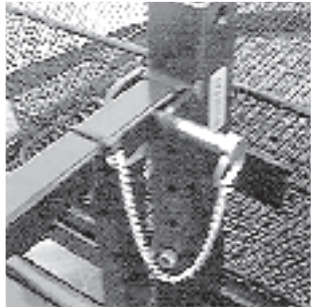


figure 9

DISMANTLING THE SHOPRIDER™

The SHOPRIDER™ is manufactured with portability in mind. Dismantling the SHOPRIDER™ can be done quickly and no tools are required.

1. Safety Pin (figure 9)

This pin attached to a chain is the device used to separate the front from the rear of the scooter. This pin is also used to hold the anti-tip wheels in place.

2. Electric Plugs (figure 10)

These plugs consist of a shrouded male part and a shrouded female part.

They are polarised (can only be put in one way) and are easy to connect and disconnect.

They are also colour coded. The plugs are as follows:

- two battery plugs (red & black),
- charger plug (blue),
- control plug (yellow),
- motorplug (white).

To disconnect, simply take the plug and depress the release on top and pull the two parts apart. (On some models one orange plug incorporates all control plugs).

3. Main Control Plug (figure 10)

Located behind the batteries on the left (yellow in colour). Locate the top of the plug, depress the release and pull the two parts of the plug apart.

4. Battery Straps (figure 10)

This strap secures the batteries in place. Because all the straps are Velcro there are no buckles to fasten or unfasten.

There are also two battery straps that go laterally around each battery. These allow you to lift each battery up.

5. Battery Charger Plug (figure 10)

Located behind the batteries on the left side (blue plug). Locate the top of the plug, depress the plug release and pull the two parts of the plug apart.

6. Adjustable Tiller Lever (figure 11)

This lever is located on the left side of the tiller. By pushing the lever you can make the tiller constantly adjustable. By pulling the lever you can adjust and lock the tiller in three separate positions.



figure 10



figure 11



figure 12

The SHOPRIDER™ dismantles into 5 basic parts shown in figure 12.

1. Rear wheel and power train, the batteries may be removed as well.
2. Seat mounted on a base, armrests may be removed as well.
3. Rear cover, this fits over the batteries and power train assembly.
4. Basket
5. Front wheel(s) and platform assembly.

Place the SHOPRIDER™ on flat surface with at least 5'x 10' of clear floor space.

Pull the key out. Start by standing behind the seat, facing the handlebars.

Put your right hand down to the seat lock lever knob, below the armrest. Pull the knob upward toward you releasing the seat.

Place your hand on the seat and with a firm grasp pull directly up. The seat will come out. Place it to the side.

Release the plugs on the batteries as discussed under electrical plugs.

ASSEMBLING THE SHOPRIDER™

Take the rear drive assembly and the front platform assembly and put them on the floor. Line them up so they can fit into one another. Drop the bar from the rear drive assembly into the space provided on the front platform and tilt forward.

Now take the safety pin and drop in the hole. Now the scooter base is secure.

Next take the batteries and place them on the platform.

Take the battery strap and secure the battery. Take battery plugs and connect together.

The control plug (yellow) and the charger plug (blue) need to be connected together. These plugs are located behind the batteries on the left side. On some models, one orange connector incorporates all control plugs.

Take the rear shroud and place it over the batteries. Take steering column and move to desired position.

Finally take the seat and drop the seat post into the seat post platform. Your SHOPRIDER™ scooter is ready to go.

LOADING YOUR SHOPRIDER™ INTO A CAR TRUNK

Dismantle the SHOPRIDER™ right behind your vehicle. Grasp the rear section by the handle and lift it and place it in the trunk. Put it as far to one side as possible.

Next put the section with the front wheels into the trunk.

Make sure that when lifting the front section to use the handle (red) or the front chrome bumper.

Be sure that none of the parts touch. If they do, they will rub, making a noise and marking one another. Also ensure that the front tyres are unable to roll.

Next place the batteries in solidly. A cloth or old blanket should be thrown over the parts at this point to avoid damage being caused from the parts rubbing together.

Next, carefully lay the seat, upside down, into a space in the trunk or place it in the back seat of your vehicle. Lower the trunk lid carefully, ensuring that it is free to close.

See your dealer for ramps, cranes and totes to do your loading and lifting for you.

Care & Maintenance



figure 13

WHEELS AND TYRES (figure 13)

All SHOPRIDER™ scooters have split-rim wheels. When changing a wheel, please remove central bolt and then remove wheel. Replace with new/repaired wheel and tighten the central bolt.

(When changing a tyre you must deflate the tyre).

Remove the centre bolt after deflation and then remove the remaining four bolts.

TYRE PRESSURE – 10", 12" and 14":
Maximum 30 psi on the rear tyres,
26 psi on the front tyres.

NOTE: On the tyre itself it states maximum tyre pressure is 50 psi. This is a maximum tyre pressure and the tyres should never be inflated to this pressure.

Attention - Tyres should be maintained at the correct pressure noted to ensure even wear and ride comfort

CIRCUIT BREAKER & FUSE

If your scooter stops for no apparent reason, it is probably due to the circuit breaker located on the main control box. This is located under the seat through a hole on the top of the rear shroud.

Occasionally, there is a temporary overload on the electric circuit. If this occurs, the circuit breaker will pop out. It is merely a matter of pressing the circuit breaker button back in.

To do this, turn your key to the OFF position, press circuit breaker button, then turn the key to the ON position. Your scooter also has a fuse to protect the electronics of the SHOPRIDER™.

This is located on all models of the SHOPRIDER™ also in the main control box.

If you have no power, reset your circuit breaker, the next thing to check is your fuse. Simply unscrew the cap and remove the fuse.

If the fuse is blown replace it with a new fuse. The rating of the fuse is a 2.5 amp. This fuse can be purchased at any electronics shop or local Shoprider dealer.

IF THE SCOOTER STILL DOES NOT RUN, CONTACT YOUR CLOSEST AUTHORISED SHOPRIDER™ DEALER.

If The Scooter Does Not Run:

- a) Check circuit breaker
- b) Check all connectors
- c) Check to make sure that the battery adaptor is disconnected from the charger plug.
- d) Check to make sure that the freewheeling device is in the run position.

If your SHOPRIDER™ is still not running, contact your nearest authorised SHOPRIDER™ dealer.

LUBRICATION:

Approximately every six months you should lubricate the following parts on your scooter:

The lubrication points are as follows:

- Seat Lever
- Under Seat
- Wheel Bearings
- Axle of Scooter

All lubricates should be done with WD40 or similar lubricant.

Note:

The breather hole on the top of the transaxle is NOT a grease nipple.

Please DO NOT put any lubricant in the transaxle or you will void your warranty.

ANY OTHER LUBRICATION OF THE SHOPRIDER™ MUST BE DONE BY AN AUTHORISED SHOPRIDER™ DEALER.

ARTICULATION ADJUSTMENT

This adjustment is located on the seat post approximately half way down.

There is a bolt on either side that can be adjusted. By loosening these bolts you can allow more side to side action on the scooter.

This adjustment is done at the factory and should not be adjusted unless the terrain is extremely uneven.

If any other situation or questions arise about your scooter, do not hesitate to call your dealer.

Batteries

CHARGING YOUR BATTERIES

If you use your SHOPRIDER™ during the day, charge up your batteries as soon as you get home.

Your charger is fully automatic, so you cannot overcharge your batteries. Your SHOPRIDER™ will be ready each morning to give you a full day's service.

It is good practice to have your shoprider charger plugged in and charging at all times while the scooter is not in use.

Make sure that you put your scooter on charge the night before you are going to operate it, if you have not used your SHOPRIDER™ for more than 3 days.

If not using your SHOPRIDER™ for extended periods of time, make sure the batteries are fully charged. This can be achieved simply by charging your batteries overnight, once every two weeks.

The batteries for your scooter should be kept at room temperature.

BATTERIES

Your SHOPRIDER™ scooter uses GEL-sealed lead acid or sealed lead acid deep cell batteries. They are maintenance free and transportable on airplanes, trains, automobiles etc., as there is no danger or spillage or leaking.

Some aeroplanes may require documentation regarding transporting the batteries.

Please check with your airline before travelling and have your local dealer contact us.

BATTERY CHARGING

Turn key to OFF position.

Plug the charger into wall socket making sure the switch is in the OFF position.

Insert the battery charger interconnect (the three prong plug) into the interconnect socket on the right side of the tiller as shown in figure 14.

Turn charger switch ON. The red LED on the charger will light up, and the amber light will come on to indicate that the batteries are now being charged.

Leave the scooter charging for at least 12 to 16 hours to bring the scooter to full charge (when the batteries are fully charged this light will change to green).

Your SHOPRIDER™ charger is built with stand-by mode which ensures that you cannot overcharge your batteries.

figure 14



Terms & Conditions

STRUCTURAL FRAME – 3 YEAR WARRANTY

Shoprider Australia warrants that the frame will be free from defects under normal use, for a period of three (3) years from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option, free of charge any part found on examination by Shoprider Australia to be defective in material and/or workmanship within the warranty period.

All parts claimed under warranty must be returned to Shoprider Australia in their present condition. Only an authorised “WARRANTY DEALER” of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Proof of purchase

Proof of purchase must be provided.

Our warranty is intended to protect the purchaser against defects in manufacturing.

This warranty is not intended to cover damage done to the scooter—accidental or otherwise.

DRIVE TRAIN ASSEMBLY – 18 MONTH WARRANTY

Shoprider Australia warrants that the frame will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option, free of charge any part found on examination by Shoprider Australia to be defective in material and/or workmanship within the warranty period.

All parts claimed under warranty must be returned to Shoprider Australia in their present condition. Only an authorised “WARRANTY DEALER” of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Drive Train Components Include:

Transaxle, Motor and Magnetic Brake.

OTHER PARTS – 12 MONTH WARRANTY

Shoprider Australia will repair or replace, at our option, free of charge any part found on examination by Shoprider Australia to be defective in material and/or workmanship for a period of twelve (12) months from the date of purchase by the original customer.

All parts claimed under warranty must be returned to Shoprider Australia in their present condition. Only an authorised “WARRANTY DEALER” of Shoprider Australia, following approval by Shoprider Australia, can undertake warranty work.

Exclusions

1. All transportation costs associated with the submission and return of parts for repair or replacement under warranty (as determined by Shoprider Australia) are the responsibility of the original customer.
2. Normal wear items are not covered under warranty. These include such items as brushes, tyres, tubes, brake pads, upholstery, seating and arm rests.
3. Damage caused by:
 - Excessive, abusive, misuse, negligence, accident or water
 - Improper maintenance, maintenance carried out by non-approved “WARRANTY DEALER”,
 - Improper operation or storage,
 - Commercial use,is not covered under this warranty
4. Where an authorised dealer has not lodged all the required documentation at the appropriate time, the warranty is void.
5. All warranties provided do not extend to purchasers of used or second-hand equipment.



Shoprider Selling Dealer

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www.shoprider.com.au